

# Replacement doors and windows

We are committed to keeping homes up to date and in good condition, in a timely and fair manner. Windows and external doors are considered for replacement on age and condition; we expect them to last for 30 years. Installations could include:

## Doors:

- External doors – constructed of high security, low maintenance materials, dependent on planning restrictions and fire regulations
- Glass in doors – safety glass fitted below 800mm from floor level, as required by British Standard
- Flat entrance doors from shared areas – timber fire doors, dependent on fire safety regulations
- Secure locking system and keys
- Spy hole where required
- Security chain
- Door numbers
- Letter box (if no lockable box in shared area).

## Windows:

- Window frames - reinforced plastic, dependent on planning restrictions
- White window trims internally
- Double-glazed, energy efficient glass
- Safety glass fitted below 800mm from floor level, as required by British Standard
- Lockable window handles
- Trickle vents on all windows
- Opening restrictors to all windows (for child safety).

We may also renew woodwork at roof level (eg, soffits, fasciae) with plastic whilst replacing doors and windows.

For more information about Capital Delivery, please read our 'Investing in your home' leaflet.

## How to get in touch

For further information please email us at:  
[info@orbit.org.uk](mailto:info@orbit.org.uk)

Or call:  
**0800 678 1221**

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